



INTEGRATED CORPORATE SENTINEL PVT. LTD.

Sturdy | Secure | Prompt

(Formerly **G2S FACILITIES PVT. LTD.**)
ISO 9001:2015

INTEGRATED CORPORATE SENTINEL PVT. LTD.®

www.icssecurity.in

COMPANY PROFILE

Greetings,

We have great pleasure in introducing M/s. INTEGRATED CORPORATE SENTINEL PVT LTD with new identity of our earlier company M/s. G2S FACILITIES PRIVATE LIMITED, 3 years old company & firm M/s. G2S FACILITIES , 10 years old firm offering multiple services with its trust on providing quality guarding, housekeeping and man power services (Outsource) with selective personnel having highly professional attitude.

Integrated Corporate Sentinel Pvt. Ltd. is a leading, outsourced company focused on delivering "That Much More", within the field of innovative risk management and managing all kind of Manpower services viz. Security Services House Keeping Services and Office Boy's Services etc.

Integrated Corporate Sentinel Pvt. Ltd. is a Market Leader in the Provision of Security, House keeping and all kind of Main Power Services in India today. Since foundation, the prime objective of the Company has been to provide first class service to all sectors of businesses. The company has an Excellent reputation for providing a Flexible, Proactive, Quality Service that is completely Client's focussed.

The Integrated Corporate Sentinel Pvt. Ltd. team works energetically, using a "Hands on Approach", to continually improve the quality of all the Services Provided to our valued clients. This is achieved through regular communication; our managers will visit your businesses on a regular basis.

The focus at "Integrated Corporate Sentinel Pvt. Ltd." is to providing customized security solutions and not just only "MANPOWER" or security personnel, to be utilized by the client.



Integrated Corporate Sentinel Pvt. Ltd. is an all kind of Manpower Services Company set up to provide reliable and customized Solutions to our Client's. The changing dynamics of India's Cultural and Social Landscape require a proactive and dynamic approach to meet the client's needs.

We aim to meet the existing challenges by Providing Quality Services Designed to meet the contemporary services requirements of our highly valued client's.

Our zeal, Hard work, experience and commitment to provide the finest security solutions have helped create sustainable relationships with our client.

"A Client is the most important visitor on our premises. He is not dependent on us. We are dependent on him. He is not an interruption at work, he is the purpose of it. He is not an outsider to our businesses, but he is a part of it. We are not doing a favour by serving him, he is doing a favour by giving us an opportunity to do so.

- M. K Gandhi

OUR VISION

To become the preferred manpower and security services provider in India by creating a difference in the levels of service through deployment of manpower with Right skills at Right place in Right Time.

OUR MISSION

Our mission is to create truly satisfied Client's by providing the services at reasonably affordable prices with good ethics and corporate social responsibility.

Integrated Corporate Sentinel Pvt. Ltd. Mission is to provide our clients with the finest Services available in the marketplace. Through our extensive complement of high quality Services, we will enable our valuable clients to run their operations with minimal effort and concern for their safety and security. We will provide the very best in quality which, in no uncertain terms, means investing heavily into the selection, support, supervision and personal development of our people.

We will develop the most responsive Client's service programs in the industry by creating strong lines of communication and by investing in leading edge technology that adds value to our Client's.

SERVICES

The organization has a comprehensive range of Security and FM related services, which include



As a professional Security Organization we have the Experience and Expertise in providing Executive Protection Services and also providing security services at mega events. We are fortunate to have been associated with Events of Extreme Prestige Value.

Being amongst the most Professional Security Organizations with a Commitment to Quality and Customer Satisfaction, we understand and Appreciate Extreme Sensitivity of the Business Services. It needs Professional and Specialized Expertise to provide Service in Accordance with the utmost requirements to the Satisfaction of the Client.

SECURITY SERVICES

- Integrated Corporate Sentinel Pvt. Ltd. chartered to provide wide range of services in security and manpower domain to wide range of clients in different sectors like manufacturing and infrastructure industries, Collateral Management, Educational Institutions, Banks, Hospitals and Hotels etc., with demonstrably superior quality services.
- Integrated Corporate Sentinel Pvt. Ltd. surpasses our competition in meeting the standards of what a security guard company consists of in the industry today. As a security provider we provide much more than to deter, detect and report.
- Integrated Corporate Sentinel Pvt. Ltd. is the next generation of contract security providers. We know what it takes to keep you and your business safe, but more importantly, we know how to add value to your company by providing superior Client service and attention to detail.



- We take ownership of every Client's company and property. We are proud of what you and your company have accomplished and ensure that each of our Security Guards Displays that pride to you and your Client's through their appearance and attitude.
- At Integrated Corporate Sentinel Pvt. Ltd., we care about our Client's and their business. We focus on detail that will bring your company to the forefront in your industry. deterrent; we will provide that first impression and Client's service that will set your company ahead of your

SALIENT FEATURES OF SECURITY SERVICES

- Senior night patrolling officer will carry out the night checking at regular intervals
- Provision of additional security in short notice based on client requirement
- Close monitoring in risk management situations and immediate response to calls
- Separate & Direct communication system to major & important units based on the nature of activity at site.
- Action plan during Riots & strikes and fire fighting situations
- Well equipped training centre & ground to provide training at regular intervals



HOUSE KEEPING SERVICES

- Most of the companies spend heavily on infrastructure and interiors of their offices but do not take cleaning and maintenance seriously; often entrusting the tasks to rank amateurs. This can lead to rapid deterioration of looks and assets. Amateurs use poor quality materials and unskilled labor further adds to the deteriorating looks of interiors and premises. That's why it is important to use the services of skilled and qualified professionals who are experts in housekeeping.
- ICS Personnel Vision has the housekeeping solutions you need to keep your office and commercial premises in great shape. We specialize in office cleaning and commercial cleaning. Our reputation has been carefully and painstakingly built with the hard work and dedication of our trained staff.
- We strictly use the best quality materials specifically chosen for each task. We focus on both visual and hygienic cleaning. You can choose our services for daily, weekly and monthly cleaning. Also makes sure that safe, chemical-free and environment friendly cleaning materials and processes are used. You can be sure of a clean, dirt-free and toxin-free surrounding in your office when you choose us for your housekeeping needs.
- Most of us have a love-hate relationship with the activity of 'cleaning and organizing' our client premises. We do want our Client premises to look spic and span all the time but are not willing to put in the time and effort to do the same. The local maids too, do not do justice to their work as they overlook a lot of things that can affect the hygiene of your space and thus, once in a while, you need to take the matter into your hands.
- We offers a wide range of Cleaning Services that can take this workload off your shoulders. We connect you with the best professionals who will spruce up your premises before a special occasion or clean the mess after completion of events. You can sit back and relax, while our team takes care of every nook and corner of your house/ office space and makes it look as good as new.

SALIENT FEATURES OF HOUSE KEEPING SERVICES

- A separate wing to undertaking housekeeping jobs.
- Staff trained with latest cleaning methods to maintain high standard of hygiene.
- Flexible cleaning schedules to accommodate Client's work timings.
- Provides services in corporate offices, educational institutions, industrial setups, Housing complexes and commercial premises
- Professional Cleaning System Based on Surface Technology.
- Trained Manpower : Skilled Crew to do Skilled Job
- Performance related cash incentives to workers who are smart.

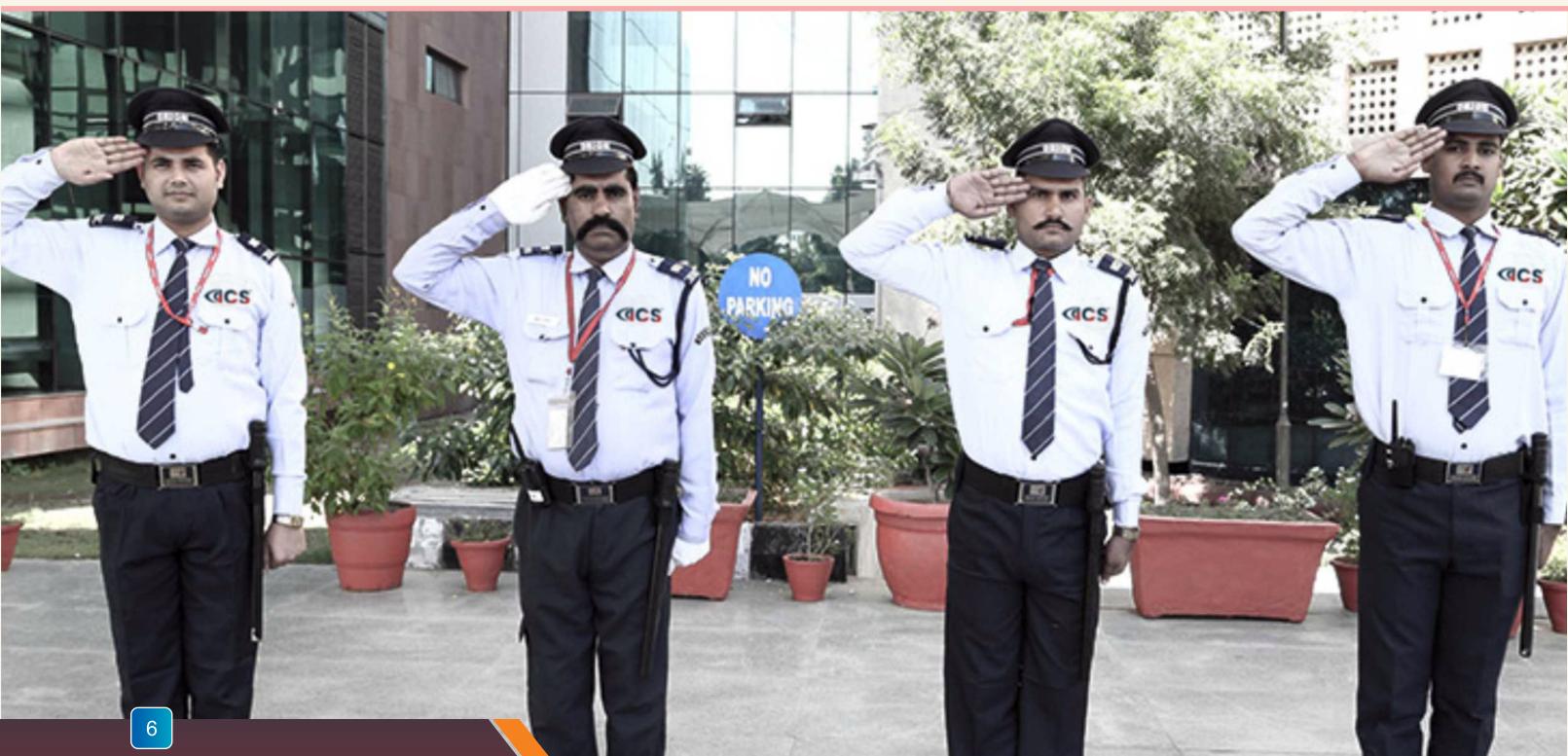


MANPOWER SERVICES

- Integrated Corporate Sentinel Pvt. Ltd. Provides all kind of Manpower's is the leader in innovative workforce solutions, connecting human potential to the power of business.
- Integrated Corporate Sentinel Pvt. Ltd. serves both large and small organizations across all industry sectors through our brands and offerings. It is our continuous endeavor to create high-impact solutions to enhance the competitiveness of the organizations and the individuals we serve.
- At Integrated Corporate Sentinel Pvt. Ltd., we offer services which help companies succeed in a fast-changing, uncertain world of work and connect people to meaningful employment opportunities every year. We deliver the solutions to suit your precise business needs.
- Our Recruitment Process Outsourcing offering sources and attracts talent through our flexible and scalable recruitment solutions which can include anything from sourcing and selection to on boarding. We bring you the innovative staffing solutions which are agile enough to meet the rapidly changing talent needs of today's world of work.
- Organizations keep looking at hiring good leaders as part of their growth strategy. The challenge is to get appropriate alignment of leader's aspirations with the directions of the organization. We create high-impact solutions to enhance the competitiveness of the organizations.

SALIENT FEATURES OF MANPOWER SERVICES

- Development of unskilled, semiskilled and skilled manpower based on client requirement.
- Conduction of training programs in coordination with client on specific skills as per job requirement.
- Soft Skills training at regular intervals with experts, especially on Client's handling and behavioral skills.
- Close coordination with the clients on manpower performance & take necessary steps on time.
- On time response to encounter the critical situations raised during working hours.



**AIM**

Our utmost priority is customer satisfaction and keep our clients safe & happy. To provide customized solutions that suit budgetary and security aspects of our clients and anticipating clients' need & wants and taking initiatives towards achieving them. Promising, delivering and exceeding customers' expectations is our forte, we invariably attempt to excel in.

**CORE VALUES AND OBJECTIVES**

Our core set of values clearly revolves around the focus on customers. Integrity is integral and runs throughout our operations by employing and developing the best people in the Industry, we use our Service expertise to develop solutions to customers' needs. This enables us to drive service performance for our customers to provide Healthy, Hygienic and Secured Environment par excellence to provide services and become the "Customer's Delight" and support the client in every respect.

PRESENCE

Integrated Corporate Sentinel Pvt. Ltd. is operating with a strong presence in the states of Telangana, Andhra Pradesh, and Tamil Nadu. We have a work force exceeding over 900 personnel and a list of clients which includes major IT's, MNCs, Corporates, Industries, Govt. Departments, Hotels, Hospitals, Retail, Malls, Infrastructures, Waste Managements, Gated communities, Residences etc. We provide smartly uniformed, highly trained and well-supervised guards who are responsible for security and safety of assets, personnel and property against losses due to thefts, pilferage, and intrusions.

RECRUITMENT

Being the singular and most important HR function utmost attention is given to the recruitment of our personnel in accordance with stringent parameters as laid down by our Company policy. This includes basic education, age, physical fitness and background. All our employees are subjected to vigorous vetting process. Further, the Internal Security department in each region is responsible for cross verification and background checks with service records of each employee.





ATTRIBUTES WHICH WE SEEK IN A RUDRA CORPORATE SERVICES PERSONNEL ARE:

- AGE
- PHYSICALLY & MENTAL STANDARDS
- EDUCATION
- COMMUNICATION SKILLS
- REFERENCE CHECK
- TELEPHONIC VERIFICATION
- PREVIOUS EMPLOYMENT VERIFICATION



TRAINING

We are conducting Lessons training on basic Guarding Skills, syllabus includes the rudiments of First Aid, Fire fighting and Self Defence. The training is an on-going process and progresses throughout the employees' career to refresh and further develop their knowledge Skills. On job Training is also imparted at the client's premises, at our branch offices.

Management, Assignment Supervision, Control and Security Management for different levels of Security Personnel i.e. Guarding Personnel, Supervisory Staff, middle Management Level as well as at the Senior Management cadre.



QUALITY ASSURANCE

In order to provide quality service, we emphasize a lot of importance to in depth and active on-the-ground Supervision. Our strong operations team comprising of Managers, Inspectors, and Patrol Supervisors, who are Equipped with Mobile Phones to carry out checks at all our sites on a 24x7 basis.

In order to minimize the risks and vulnerabilities a team of operations staff visits the site to analyse and understand the security needs of client's premises. Based on the survey report a security setup for the premises is jointly redesigned. A detailed set of instructions including charter of duties for security personnel; client's expectations from Security Staff, Emergency Procedures and other relevant details are documented. This set of Post & Site Instructions are prepared in consultation with client, tabulated and documented to make the system as fool proof as possible.



REGISTRATIONS

Registration No	:	U74999TG2021PTC149757
GSTIN No.	:	36AAICG9200B1ZZ
EPF No.	:	APHYD2332545000
ESI No.	:	52000927960001099
PAN No.	:	AAICG9200B
Account No.	:	50200058099351
IFSC Code	:	HDFC0002604
Bank Name	:	HDFC BANK
Branch	:	YOUSUFGUDA

CERTIFICATIONS & MEMBERSHIPS

- Member-SAT (Andhra Pradesh Private Security Association)
- Member-CAPSI (Central Association of Private Security Industry)
- Member-IISSM (International Institute of Security & Safety Management)
- Registered with MSME (Micro, Small or Medium Enterprise)

**NIGHT PATROLLING SQUAD**

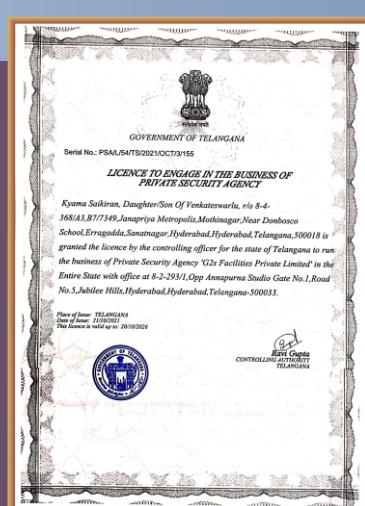
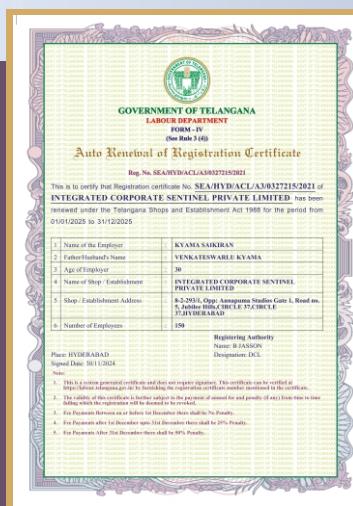
A dedicated team of Night Patrollers are always available 24 x 7/365 days to conduct random surprise checks at our client's premises and to support the client in case of emergencies.

ESCALATION MATRIX

All our clients are provided with both Operational Escalation Matrix and Emergency Escalation Matrix to ensure smooth operations and services at all times.

Assuring you 'the best of our premium personalized services' at all times.

Escalation Matrix



Our Valuable Clients





 **Corporate Office:**

Plot No. 76/A, Beside ATM Center, Srinagar Colony,
Banjara Hills, Hyderabad - 500073, T.S, India.

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🌐 www.icssecurity.in

📞 **86887 65556, 9063019926, 9550899926**

Toll Free Number : 1800 203 2039

 **Branch Offices :**

8-2-293/82/1, Opp. Annapurna Studio's Gate 01
Road No.5, Jubilee Hills, Hyderabad - 500 033, T.S, India

► **Rajahmundry :**

Door No: 46-7-38, MG Road, Opp. Gandhi Park Main Gate,
Danavai Peta, Rajahmundry, Andhra Pradesh 533103

► **Tirupati :**

3rd floor, H.No:25, K.R. Trade, KT Rd, Beside Andra Bank,
Tirupati, Andhra Pradesh 517501

► **Bangalore :**

#727/5, 1st Floor, 41st Cross, 3rd Block, Rajajinagar,
Bangalore, Karnataka - 560010.

► **Chennai :**

1st, 2nd and 3rd Floor of the Building Located in
1638, 13th Main Road, Anna Nagar, Chennai - 600040

